



# Terms and Conditions of Sale

Inorsen N.V. · Wayaca 200, Aruba  
+297 563 0255 · gsaruba@hotmail.com · K.v.K. 40866.0

Installation of solar photovoltaic systems  
Version October 2026

## 1. PARTIES AND SCOPE

- 1.1 These terms apply to every estimate, order and installation by **Inorsen N.V.**, trading as **Green Solutions Aruba**, registered with the Chamber of Commerce and Industry Aruba under number **40866.0**, Wayaca 200, Oranjestad, Aruba ("we" or "us").
- 1.2 "You" means the customer named on the estimate. "System" means the solar photovoltaic equipment, materials and work described on the estimate. "Order" means the estimate once you have accepted it.
- 1.3 These terms form part of every Order. Where the estimate and these terms differ, the estimate prevails.

## 2. ESTIMATES AND ORDERS

- 2.1 Estimates are free of charge and without obligation. An estimate is valid for 30 days from its date.
- 2.2 An Order is confirmed once you have accepted the estimate in writing (signature or email) and we have received the deposit under article 5.
- 2.3 Before confirming an Order we will discuss the System and your requirements with you. If we cannot meet all your requirements, we will propose alternatives.
- 2.4 If the Order must change for reasons beyond our control and this increases the cost, we will send you a revised estimate showing the extra costs. Examples are changes to equipment by the manufacturer, unavailable products, or extra work or inspections required by authorities or Elmar. We will only carry out the extra work after your written acceptance.
- 2.5 If you give us incorrect measurements or other incorrect information and we rely on it, we may charge the reasonable cost of correcting errors or extra work. We will discuss any increase with you first, as described in article 2.4.

## 3. OUR RESPONSIBILITIES

- 3.1 We will install the System in a proper, workmanlike manner, in line with good industry practice and the manufacturers' installation instructions.
- 3.2 We will install the System in accordance with the Order, as amended under article 2.4.
- 3.3 We will carry out the electrical work in line with the applicable electrical installation standards in Aruba.
- 3.4 On completion we will explain how the System works and give you the care and maintenance instructions for the main equipment.

## 4. YOUR RESPONSIBILITIES

- 4.1 **Elmar and permits.** You are responsible for applying for and obtaining the connection approval, interconnection agreement and inspection from N.V. Elmar, and any other permits or consents required (for example from the owner of the property, an owners' association or the government). On request we can supply technical information for your application.
- 4.2 A delay, extra requirement or refusal by Elmar or another authority does not affect your payment obligations for work already carried out and materials already delivered. Extra work required by Elmar is charged under article 2.4.
- 4.3 You will give us safe access to the property and the roof during the agreed working hours, and cooperate with our reasonable requests.
- 4.4 You will ensure that your roof and existing electrical installation are in a suitable condition to carry the System. We do not carry out structural surveys. We are not responsible for damage or delays caused by existing structural defects, roof leaks or defects in your existing installation.
- 4.5 If we find that part of your existing installation is unsafe, illegal or defective, it must be put right at your cost. We will discuss this with you and agree any extra costs before they are incurred.
- 4.6 You will clear and protect furniture, fixtures and other items near the work area.
- 4.7 If materials are delivered to your property before installation, you will store them in a safe, dry place.

## 5. PRICE, TAXES AND PAYMENT

- 5.1 The price is as stated on the estimate, in Aruban florins (Afl.). Prices on our estimates and invoices include BBO, BAVP and BAZV.
- 5.2 **Deposit:** to confirm the Order you pay a deposit of **60%** of the total price within 30 days of the estimate date, by bank transfer to the account stated on the estimate.
- 5.3 **Balance:** the remaining **40%** is due upon delivery of the System.
- 5.4 We order materials and schedule the installation only after receiving the deposit.

- 5.5 If you do not pay an amount when due, we may suspend the work and charge statutory interest (wettelijke rente) on the overdue amount from the due date, plus reasonable collection costs.

## 6. DELIVERY, RISK AND OWNERSHIP

---

- 6.1 We aim to complete the installation on the planned date. Dates are estimates. Delays caused by weather, shipping, customs, Elmar or other circumstances outside our control do not entitle you to cancel or claim damages. We will complete the work as soon as we reasonably can.
- 6.2 Risk of loss or damage passes to you when materials are delivered to your property. The installed System is at your risk once installed.
- 6.3 We remain the owner of all materials and components until we have received payment in full, even if they have already been delivered or installed. Until then, you may not sell, pledge or move them.

## 7. WARRANTY

---

- 7.1 **Workmanship:** we warrant our installation work and the materials we supply (other than the main equipment under 7.2) against defects for **one (1) year** from the date of completion.
- 7.2 **Manufacturer warranties:** solar panels, inverters, microinverters, batteries and other main equipment are covered by the manufacturer's own warranty. We do not manufacture this equipment and cannot ourselves guarantee its performance. We will handle a warranty claim with the manufacturer on your behalf. Labour for replacing equipment after our 1-year workmanship warranty is charged separately.
- 7.3 You must tell us in writing as soon as you notice a fault.
- 7.4 The warranty does not cover damage caused by storms, lightning, flooding or other natural events; by work on the System or roof by others; by lack of the maintenance described in our instructions; or by misuse.

- 7.5 Production figures and savings in estimates are indications only. Actual production depends on weather, shading, dirt and the condition of the grid. Savings also depend on Elmar's tariffs and feed-in rules, which may change. We do not guarantee a specific production or saving.

## 8. LIABILITY, FORCE MAJEURE AND CANCELLATION

---

- 8.1 If the System is not what you ordered, or is damaged or defective, tell us in writing as soon as reasonably possible.
- 8.2 We are not liable for indirect or consequential loss, including loss of profit, lost savings or loss of production. Our total liability under an Order is limited to the price of that Order, except in case of intent or gross negligence.
- 8.3 We are not liable for delay or failure caused by circumstances beyond our reasonable control, such as hurricanes and storms, shipping or supply problems, customs, government measures or actions of Elmar.
- 8.4 **Cancellation by you:** if you cancel a confirmed Order, we may keep from the deposit the costs of materials already ordered and work already done. Materials that are special-ordered for you cannot be returned.
- 8.5 **Cancellation by us:** we may cancel the Order if, after the design or site visit, the work cannot be carried out safely or for technical reasons, or if you do not agree to necessary design changes. In that case we refund the deposit minus the costs of work already done.

## 9. GENERAL AND GOVERNING LAW

---

- 9.1 Designs, drawings, photos and other material we produce remain our intellectual property.
- 9.2 If any part of these terms is unenforceable, the rest remains in force.
- 9.3 If we do not enforce a term in one case, this does not waive our right to enforce it later.
- 9.4 These terms are governed by the laws of **Aruba**. Disputes will be submitted to the competent court in Aruba (Gerecht in Eerste Aanleg van Aruba).
- 9.5 We may update these terms. The version in force on the date of your Order applies to that Order.

## 10. CONTACT

### Inorsen N.V. / Green Solutions Aruba

Wayaca 200, Oranjestad, Aruba

Attn. Incoe Martinus, Director

Tel. +297 563 0255

Email: [gsaruba@hotmail.com](mailto:gsaruba@hotmail.com)

Website: [gsaruba.online](http://gsaruba.online)

Questions, complaints or a cancellation should be sent in writing to the address or email above.

By accepting an estimate from Green Solutions Aruba, the customer agrees to these terms and conditions.